

The logo for the Motor Accidents Insurance Board (MAIB) features the letters 'MAIB' in a bold, sans-serif font. The letter 'A' is highlighted in red, while the letters 'M', 'I', and 'B' are in black.

Service·Support·Safety

**TASMANIA'S
MOTOR
ACCIDENTS
INSURANCE
BOARD**

THE MAIB

The Motor Accidents Insurance Board (MAIB) provides insurance cover for those who are injured in a motor accident. Funding for this compensation is provided by Tasmanian motorists through the payment of compulsory premiums on registered motor vehicles.

We pay for a range of treatment and support services for eligible people who have been injured regardless of fault.

MAIB insurance also includes liability insurance for drivers/owners of a motor vehicle. This insurance covers eligible motorists who may have been involved in a motor accident in which another person was injured.

Conditions for being covered and the extent of coverage is set out in Tasmanian legislation, the Motor Accidents (Liabilities and Compensation) Act 1973 (The Act) and the Motor Accidents (Liabilities and Compensation) Regulations 2020 (the Regulations).

For more information about us and the benefits available to you visit www.maib.tas.gov.au.

MAIB
Service·Support·Safety

How we can assist you

We assist:

- people recovering from, or living with injuries that result from motor accidents; and
- the families of those fatally injured on our roads.

Injured people

If you have been injured in, and/or received medical treatment following a motor accident, you are able to make a claim with us. We pay for a range of treatment and support services to help you in your recovery after an accident.

The treatment and support services include:

- Medical, hospital and ambulance services, including the services of doctors and health professionals (e.g. physiotherapists);
- Income assistance (for people in paid employment or self-employed, who are unable to work);
- Housekeeping assistance (for people unable to carry out their normal household duties);
- Travel to obtain treatment under certain circumstances; and
- Rehabilitation services, such as help getting you back to work.

When someone is fatally injured

If you have lost a family member in a motor accident we can assist with the expenses associated with the funeral. Financial support may also be available for dependants.

We can also assist with the payment of counselling services for family members under certain circumstances.

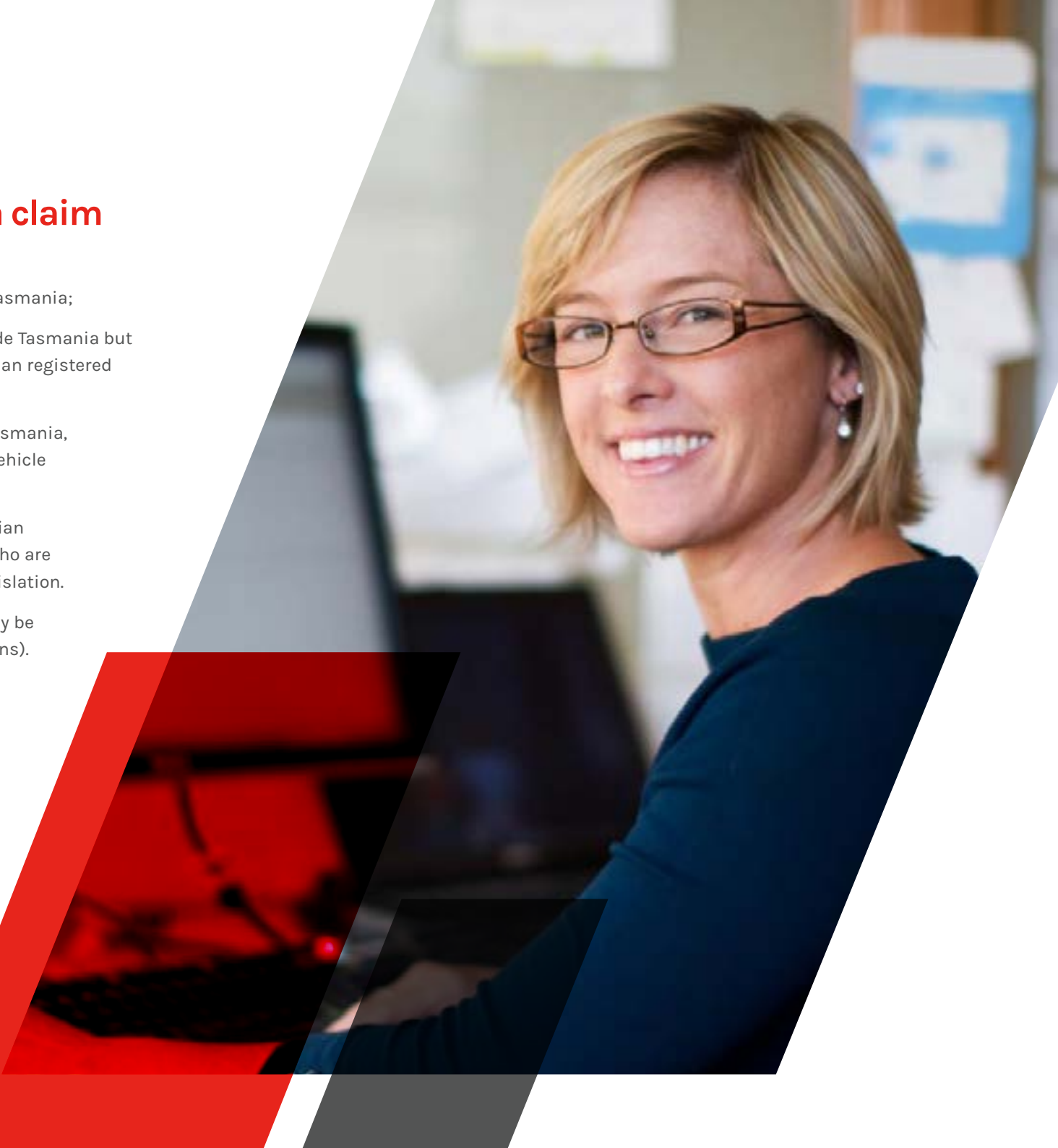
Please contact us on 1800 006 224 and we will assist you with your claim.

Who can make a claim

A claim may be made with us by:

- Tasmanian residents injured in Tasmania;
- Tasmanian residents injured outside Tasmania but within Australia, provided a Tasmanian registered vehicle is involved in the accident;
- Non-residents of Tasmania injured in Tasmania, provided the accident involves a motor vehicle registered in Tasmania; or
- Non-residents of Tasmania in a non-Tasmanian registered vehicle injured within Tasmania, who are eligible for the daily care component of our legislation.

There are some circumstances in which a claim may be excluded from the payment of benefits (see Exclusions).





How to make a claim

- If the police did not come to the accident, report the accident to a Police Officer as soon as possible;

- Complete an Application for Benefits form and lodge it with us within 12 months of the date of the accident; and

- Also complete a Notice of Accident form if you were the driver or owner of a vehicle involved in the accident.

If you need assistance with making your claim please contact us on 1800 006 224.

Exclusions

There are some cases in which we may be unable to accept your claim. These cases are specifically detailed in the Act and Regulations. They include, but are not limited to where:

- personal injury occurred during your employment and you should have been covered under Workers Compensation insurance;
- you sustained injuries whilst driving a vehicle for which an appropriate MAIB premium has not been paid;
- the accident has not been reported to a Police Officer; or
- the driver injured in a motor accident does not hold a driver's licence of the appropriate class.

Even if you think you may be excluded from claiming MAIB benefits, we encourage you to lodge a claim with us so we may assess it and advise you of the outcome.

Your right of review

If we do not accept your claim and you disagree with our decision you can refer your claim to the Motor Accidents Compensation Tribunal for an independent review. Your referral is required to be made within 14 days of receiving notice of our decision.

For further information regarding the Motor Accidents Compensation Tribunal, it is suggested you visit the Tribunal's section of the Department of Justice website at www.justice.gov.au.

Compensation for personal injury

If your personal injury was caused, or contributed to by the fault of another driver, common law compensation can be sought. Common law compensation is a lump sum payment that recognises the long term impact the accident has on your life.

If you believe you may be entitled to common law compensation for personal injury you should seek legal advice without delay as there are time limits which apply.



Need assistance?

CALL TOLL FREE: 1800 006 224

To speak to us in a language other than English, call the Translating and Interpreting Service (TIS) on **13 14 50**. Note: call charges may apply.

Website: www.maib.tas.gov.au

Email: info@maib.tas.gov.au

Visit us: Level 1, 33 George Street, Launceston